Bitlocker Issue

Encryption Failed to recover from an abruptly terminated conversion

Problem description

Drive description: Freecom: 500Go ModelCode: SSPAAA P/N: 33577 S/N: 335770401000572 Pasword: not communicated Recovery key identification: EE4ECA9C-13F2-4F Full recovery key identification: EE4ECA9C-13F2-4F5E-876F-AD3E9C8DF7DF BitLocker Recovery Key: 445753-050908-116633-034606-691966-304216-490831-695222

Issue Description:

- Bitlocker Encryption started
- During encryption process, the drive has been disconnected
- Drive is partially encrypted

Current Situation:

- Drive is partially encrypted
- When I accessing drive in Error message "Encryption Failed to recover from an abruptly terminated conversion". I would like a procedure to recover the remaining data
- Since laptop restart, the drive is no more mountable

Disk Name:

SAMSUNG HM500JI USB Device

Part 1: Status at beggining

Error Message *When entering correct password*

🕞 🏘 BitLocker Drive Encryption (E:)	
This drive is protected by BitLocker Drive Encryption	
Type your password to unlock this drive	
•••••	
Show password characters as I type them	
Automatically unlock on this computer from now on I forgot my password	
BitLocker Drive Encryption failed to recover from an abruptly terminated conversion. This could be due to either all conversion logs being corrupted or the media being write-protected.	
Why do I have to unlock the drive?	
Unlock Cancel	

Tools Status *M3 Bitlocker Recovery (before restart)*

			🛒 🔗 ? Buy Upgrade Help
BitLocker Recovery - Pleas	se select the BitLocker drive. If th	e drive is not found, please use Lost Partit	ion Recovery File system
WINDOWS(C:)		40.95 GB free of 233.57 GB	NTFS
Data(D:)		13.61 GB free of 231.80 GB	NTFS
SYSTEM(*)		0 B free of 400.00 MB	NTFS
(F:)		3.61 GB free of 3.69 GB	FAT32
(G:)		0 B free of 465.76 GB	BitLocker protected
	N3 BitLocker Recovery	×	
	Elapsed time: 55:33:19	Remaining time: 37:02:12	
	Current operation: Reading	partition infomation.	
	Progress:		
_	-		
Deep scan: Find more fil o access BitLocker drive on		Stop	Next>

The tools freezes. Nothing more happens.

Part 2: drive is no more « mountable »

M3Bitlocker & Prompt

M3Bitlocker doesn't run again as page 4 Bitlocker prompt in page 5 doesnt display again

DiskManagement

16/03/2016: Unable to see drive in windows. Drive doesn't show up M3Bitlocker doesn't run

Hemer Action	Affichage ?							
Þ 🔿 🛛 🖬 🛛 ?	FI 🕼 📓							
Volume Data (D:) WINDOWS (C:)	Disposition Simple Simple Simple	Type De base De base De base	Système de NTFS NTFS	Statut Sain (Actif Sain (Parti Sain (Dém	. 231,80 Go	Espace li 400 Mo 13,58 Go 33,17 Go	% I 100 0 Mo 6 % 58 Go 14 17 Go	% 10 6 9 14
Disque 0	******	WINDOWS	5 (C:)	Dat	ta (D:)			Þ
Disque o De base 465,76 Go En ligne	400 Mo Sain (Actif, Part	233,57 Go N Sain (Déma	NTFS Irrer, Fichier d'éch		L,80 Go NTFS n (Partition princi	pale)		

Unable to mount drive Test Disk

Test di	/2016: Unable to see drive in windows. Drive shows up disk cannot launched ecovery & Test Disk launched at the same time	
	C:\Users\Imenne\Downloads\1 in progress\testdisk-7.0.win\testdisk_win.exe TestDisk 7.0, Data Recovery Utility, April 2015 Christophe GRENIER {grenier@cgsecurity.org> http://www.cgsecurity.org Please wait	

Unable to mount drive (F:) Recuva

necuva

Doesnt run - Nothing is displayed

Partition Find and Mount

Partition Find and Mount					
e Actions Help					
Scan 🔻 Stop Scan	Mount As Unmount	Open Image Cre	ate Image		
ives	Layout	Size	File system	System disk	Mounted as
TOSHIBA MK5075GSX		500 GB			
SAMSUNG HM500JI USB	Device	0 KB			
Visible partitions					
No visible partitions f	found				
Found partitions					
No new partitions for	und				

PC Inspector – File Recovery

Object Edit View Info Tools Help	L	
PC INSPECTOR ^{**} File Select drive	Preview Find logical drives Rescan drives Wse FAT:	

PC Inspector – Smart Recovery Setup

Installation suceed

Unable to mount drive (F:) Edit Hexa

EditHexa	
Fichier Affichage Options	Outils Outils avancés Outils disque Fenêtre Aide
	🖬 🔍 🚥 MARD 😰 🎲 🍋 🏠 🖊
Données	🖉 Veuillez choisir un lecteur/support
8 bits (±)	
8 bits (+) 16 bits (±)	Lecteurs logiques :
16 bits (+)	Lettre Nom Support Partition Capacité
32 bits (±)	C WINDOWS disque dur NTFS 250792112128
32 bits (+)	D Data disque dur NTFS 248895262720 E CD-ROM/DVD 0
64 bits (±)	E CD-ROM/DVD 0 F disque dur 0
Binaire	I CD-ROM/DVD 0
Float	
Double	
Informations	Supports physiques :
	Périphérique Nom Capacité 🔺 🗸 🖌
	Disque 0 toshiba mk5075gsx ATA 465.76 Go
	Ouvrir lecteur logique : (F:)
	OK
	UK